



Supporting Homes While You're Away

External bin support and peace of mind for people travelling or away from home

Simon's Property & Community Care provides a simple, reliable, non-clinical external bin placement and return service for people who are temporarily away from their home. The service helps maintain a tidy, lived-in appearance and removes the stress of managing bins while travelling, without relying on neighbours, family, or friends.

What the Service Is

A weekly external support service that includes taking council bins out the evening before collection, returning bins after collection, coordinating correct bin placement across waste streams, supporting tidy, well-presented bin areas, and adjusting placement based on property layout or council requirements. The service operates entirely outside the home and does not involve personal care, clinical tasks, or indoor access.

Who This Service Is For

This service is commonly used by people who are travelling for holidays or extended periods, spend time away seasonally or during winter months, own a second property or frequently stay elsewhere, prefer not to burden neighbours or family with bin day, and value their home looking cared for and occupied while away. Many clients appreciate the reassurance of knowing a familiar weekly task is handled consistently in their absence.

A Familiar Example

Many people in the local community, including members of the lawn bowls community, travel after pennant season or head north during the cooler months. This service is well suited to those situations, providing continuity at home while enjoying time away.

Optional Visual & Update Add-On

For additional peace of mind, an optional \$5 visual and update add-on is available. This may include a photo of bins out prior to collection, a photo of bins returned after collection, a photo of the front-of-property presentation on bin day, and a brief text update such as "All ok, bins collected and returned". This option can be added on a weekly basis or as requested for specific weeks or periods away. The add-on is designed for reassurance and visibility only and is not a property inspection or monitoring service.

Funding & Support Options

Depending on individual circumstances, this service may be privately funded by the homeowner or family, arranged through private aged care or community support providers, or supported through package-based funding where appropriate. Funding suitability depends on individual arrangements and provider guidelines.

Pricing (for Reference)

The standard weekly rate for a typical household bin placement and return service is \$10 per week. The optional visual and update add-on is \$5, available weekly or on request. In some situations, pricing may vary depending on access, layout, or shared collection areas. Any variations are discussed transparently and agreed in advance.

What the Service Is Not

This service does not include personal care or clinical services, support work inside the home, manual handling beyond external standard bin use, property inspections or security monitoring, or cleaning, gardening, or maintenance services. The service is designed to complement existing arrangements, not replace them.

Professional Foundation

Simon's Property & Community Care is built on over 25 years of Registered Nurse experience, specialising in aged care, community care, and palliative care. This background supports a strong understanding of independence, safety, dignity, and reassurance, informing a thoughtful, clearly defined, non-clinical service.

Contact

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Simon's Property & Community Care is not a registered NDIS or aged care provider. Services provided are non-clinical, external household supports only and are delivered independently. Funding and inclusion decisions remain the responsibility of the client, family, provider, and or plan manager.