



Supporting Independent Living in the Community External Bin Support, Provider and Plan Manager Overview

Simon's Property & Community Care provides a simple, reliable, non-clinical external bin placement and return service for people living independently in the community.

The service removes a common weekly barrier to independence, safely managing household bins, while respecting existing care arrangements, OHS requirements, and funding guidelines.

What the Service Is

A weekly external support service that includes:

- Taking council bins out the evening before collection
- Returning bins after collection
- Coordinating correct bin placement, general waste, recycling, green waste
- Supporting clear access and tidy presentation of bin areas
- Adjusting placement based on property layout, access points, or shared collection areas

The service operates outside the home and does not involve personal care, clinical tasks, or indoor support.

Who This Service Supports

This service is suitable for people who:

- Live independently in private homes or community settings
- Have mobility, strength, balance, cognitive, or fatigue-related barriers
- Use continence aids requiring reliable weekly waste disposal
- Experience anxiety, stress, or safety risks around bin day
- Are supported by family, carers, aged care providers, or NDIS supports

Applicable Settings

The same core service is delivered across different environments, including:

- Private households
- Independent living units
- Retirement villages
- NDIS participant residences
- Community housing
- Shared or managed bin collection areas

Service delivery is adapted to suit site layout, access points, and local council requirements.

Funding and Support Context

This service is non-clinical and external in nature.

Depending on individual circumstances, it may be suitable for:

- NDIS participants, self-managed or plan-managed, where the service aligns with goals related to independent living, safety, or functional support
- Aged care clients, where arranged through private providers or community support services
- Privately funded arrangements, organised directly by clients or families

Funding decisions remain the responsibility of the participant, provider, and or plan manager.

Pricing (for Reference)

The standard weekly rate for a single household bin placement and return service is \$10 per week.

This rate applies to typical private household arrangements.

In some settings, such as shared or managed bin collection areas, retirement villages, strata-style layouts, or sites with multiple bin points, pricing may vary depending on site layout and access, number of collection points, frequency requirements, coordination complexity.

Any variations are discussed transparently and agreed in advance.

What the Service Is Not

To ensure clarity, this service does not include:

- Personal care or clinical services
- Support work inside the home
- Manual handling of household waste beyond standard bin use
- Replacement of existing care provider responsibilities

The service is designed to complement, not replace, existing supports.

Professional Foundation

Simon's Property & Community Care is built on over 25 years of Registered Nurse experience, specialising in aged care, community care, and palliative care.

This background informs a strong understanding of independence, safety, dignity, and system boundaries, ensuring the service is delivered thoughtfully, responsibly, and clearly within scope as a non-clinical, external support.

Contact

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Simon's Property & Community Care is not a registered NDIS or aged care provider. Services provided are non-clinical, external household supports only and are delivered independently. Funding and inclusion decisions remain the responsibility of the participant, provider, and or plan manager.